

Jaycee Jamboree Day Camp

Summer Camp Program Satisfaction Survey

The information given within this survey is important to the Greenville Recreation and Parks Department and will provide the department with feedback to repeatedly offer high quality recreation programs and facilities for the citizens of Greenville. Your completion of this survey is appreciated.

Note: Answers should reflect your entire Jaycee Jamboree experience this summer (all sessions attended).

The following are general questions related to the camp. Please read the following statements and answer appropriately.								
1. Which session(s) Jaycee Jamboree did your child attend? (Fill in all that apply)	① <small>6/21- 6/25</small>	② <small>6/28- 7/2</small>	③ <small>7/6- 7/9</small>	④ <small>7/12- 7/16</small>	⑤ <small>7/19- 7/23</small>	⑥ <small>7/26- 7/30</small>	⑦ <small>8/2- 8/6</small>	⑧ <small>8/9- 8/13</small>
2. Did you register on-line or in person? (Please circle one)	On-line				In-person			
3. Did you use the GRPD website when looking for information? (circle one)	Yes				No			
4. What age is your child? (circle one)	5	6	7	8	9	10		

The following statements concern your opinions of the program activities (i.e. trips, arts & crafts, games, etc.). Please read the statements and show how much you agree or disagree with each one by filling in the circle.	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE	N/A
5. The activities were appropriate for the weekly themes.	①	②	③	④	⑤	●
6. The arts and crafts activities were appropriate for my child.	①	②	③	④	⑤	●
7. The trips were appropriate for my child.	①	②	③	④	⑤	●
8. The games were appropriate for my child.	①	②	③	④	⑤	●
9. The activities were well planned and executed.	①	②	③	④	⑤	●
Please provide additional comments that may assist us with improving the themes and activities:						

The following statements concern your opinions of the camp staff . Please read the statements and show how much you agree or disagree with each one by filling in the circle.	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE	N/A
10. The camp staff performed their duties with professionalism.	①	②	③	④	⑤	●
11. The camp staff provided an example of good behavior.	①	②	③	④	⑤	●
12. The camp staff treated each participant fairly and equally.	①	②	③	④	⑤	●
13. The camp staff provided organized and clear communication of the events (program schedule, cancellations, etc.).	①	②	③	④	⑤	●
14. The camp staff was friendly at check-in and made my child feel welcomed.	①	②	③	④	⑤	●
15. The camp staff made me aware of behavior- both favorable and unfavorable.	①	②	③	④	⑤	●
Please provide additional comments that may assist us with improving our staff:						

Questions 16-20 on back ➤

The following statements concern your opinions of the program procedures (i.e. marketing, registration, scheduling, etc.). Please read the statements and show how much you agree or disagree with each one by filling in the circle.	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE	N/A
16. Camp information was easy to understand	①	②	③	④	⑤	⦿
17. Pick-up and Drop-off was easy and convenient.	①	②	③	④	⑤	⦿
18. I felt safe leaving my child at the Jaycee Jamboree Camp.	①	②	③	④	⑤	⦿
Please provide additional comments that may assist us with improving our procedures:						

The following questions are to provide us with a greater understanding of our customers.

19. How did you hear about the program? _____

20. Will you be registering for the Jaycee Jamboree Camp again? ☐ Yes ☐ No ☐ My child will be too old

Additional comments: _____

THANK YOU FOR COMPLETING THIS SURVEY